Annex 1 to the Data Processing Agreement
Details of Data Processing - TeamViewer Meeting (formerly Blizz)

1. **Subject**

   The general object of data processing is described in the EULA as well as in the relevant Product Specification.

2. **Duration**

   The duration of the data processing corresponds to the duration of the EULA.

3. **Nature and purpose of the processing**

   TeamViewer will process personal data as the Customer's Processor in order to enable the use of the Software and Services under the EULA according to documented instructions (in accordance with the product functionality) of the Customer and/or its users. This essentially covers the processing of the content to be transmitted and the organization of the contents of the user account as well as the meetings conducted via TeamViewer Meeting. When using TeamViewer Meeting, TeamViewer will carry out the following processing on behalf of the Customer:

   - Processing of the data that the user enters in his user account, in particular storage and making it accessible to other users in the context of the meeting, *e.g.,* name, contacts, e-mail address, profile picture.

   - Processing of contacts stored in the user's address book to organize meetings, *e.g.,* sending invitations, Outlook integration.

   - Processing of data in the context of meeting planning (*e.g.,* start time, meeting topic, participants, meeting ID).

   - Transmission of the content data entered by the respective user to other users within a meeting (image and sound as well as possible transmission of the data and files).

   The further specification of the Software and Services is provided under the Product Specification Page.

   Processing outside the scope of this DPA is described in the relevant Product Privacy Notice.

4. **Type of personal data**

   The following types of personal data are processed by TeamViewer as a Processor:

   4.1. Content data that is exchanged between TeamViewer clients during a connection session, e.g., video and audio stream (screen views and user camera), file transfers, text chat.

   4.2. Personal data in connection with the user account management and administration, *e.g.*, user profile storing and sharing, account details, address book, contact information, chat history, file attachments.

   4.3. Personal data in connection with the company profile administration and management data, e.g., company profile, company policies, associations with user accounts, user access management.

4.4.   Personal data in connection with meeting scheduling and outlook integration (*e.g.*, time and date of meetings, participants *etc.*).

4.5.   User account information (TeamViewer ID, username, IP address, profile picture, language settings, meeting ID, phone number, location, password).

4.6.   Push notifications as initiated by the users.

4.7.   Personal data processed within the mailing services (*e.g.*, notifying, updating, and reporting parameters defined by the Customer).

4.8.   Personal data processed in connection with password reset (*e.g.*, hosting account reset and mailing service, email with reset link, assignment of the new password to the account) as well as trusted device management (*e.g.*, email notifications to prevent misuse of a device for login).

5.   Categories of data subjects

The following categories of data subjects are affected by the data processing:

5.1.   The Customer (to the extent that the Customer's personal data is processed in accordance with section 4) and, if applicable, the Customer's users.

5.2.   The connection partners of the Customer/the Customer's users.

5.3.   Third parties whose personal data is passed on by the Customer/the Customer's users in a connection.

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