

Schnellecke Logistics Uses Xpick to Optimize Their Processes

High Speed Sequencing with zero errors



Initial Situation

The strong partnership between TeamViewer and Schnellecke Logistics is built on a shared commitment to continuous innovation. For years, Schnellecke Logistics has been using the innovative and industry-proven TeamViewer Frontline solutions productively at various sites around the globe. By offering logistics services ranging from transport and warehousing through pre-assembly and value-added services to the sequential assembly of individual parts Just-In-Time (JIT) as well as Just-In-Sequence (JIS), their processes are highly dependent on optimized, error-free operations. Conventional methods with handheld devices or paper-based documentation often led to a high error rate and delays within potentially intertwined assembly processes.

Challenge

To maintain a high performance on their JIT and JIS services, Schnellecke faced the pressure to increase speed and quality of processes at the same time, for example at their Wolfsburg plant where they focus on module assembly and line feed for the automotive industry. They aimed at making processes faster and reducing the error rate to guarantee a seamless line feed. The workers handle the often bulky or heavy car components, that's why Schnellecke Logistics focused on ergonomic and hands-free solutions in their search for innovative methods.



TeamViewer Frontline Solution

The AR platform TeamViewer Frontline offers reliable support for Schnellecke Logistics's operations. Its solutions improve processes along the entire value chain through augmented reality-based wearable computing technology. The foundation of the success: visual step-by-step presentation of information, ensuring quick and intuitive processing. The vision picking solution xPick supports logistics procedures, enabling multiorder picking for up to 24 orders simultaneously. And TeamViewer Frontline's Make-by-Vision solution xMake supports assembly procedures.

The hardware-agnostic solutions run on smart glasses, smart watches, or tablets and can be combined with various confirmation devices, like TeamViewer's RFID wristband xBand, depending on the use case. For fully streamlined processes, the TeamViewer Frontline solutions are integrated into Schnellecke Logistic's IT infrastructure, e.g. their JIT system SJS.

Results

Schnellecke Logistics benefits from hands-free operations along the entire process chain by using wearables in combination with TeamViewer AR solutions, making frontline workplaces more ergonomic. They are able to deliver perfect end results to customers without any extra steps required for final quality control. With TeamViewer Frontline they also achieved significantly shorter training times for onboarding new employees and more flexible staff deployment wherever they are needed.



20%
Time Saving



Zero
Errors



100%
Satisfied Workers



About TeamViewer

As a leading global technology company, TeamViewer offers a secure remote connectivity platform to access, control, manage, monitor, and support any device – across platforms – from anywhere.

With more than 600,000 customers, TeamViewer is free for private, non-commercial use and has been installed on more than 2.5 billion devices. TeamViewer continuously innovates in the fields of Remote Connectivity, Augmented Reality, Internet of Things, and Digital Customer Engagement, enabling companies from all industries to digitally transform their business-critical processes through seamless connectivity.

Founded in 2005, and headquartered in Göppingen, Germany, TeamViewer is a publicly held company with approximately 1,400 global employees. TeamViewer AG (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX.

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