



TeamViewer Backup

Technical Fact Sheet

System Requirements

TeamViewer	Version 14.5 or higher (Windows) Version 15.22 or higher (macOS)
Operating Systems	Microsoft Windows 7 (SP1), Windows 8, Windows 8.1, Windows 10, Windows 11, Windows Server 2008 R2 (SP1) / 2012 / 2012 R2 / 2016 / 2019 / 2022 macOS Mojave, Catalina, Big Sur, Monterey

Backup

Offsite Storage	Store your data safely in the cloud.
Automatic Deduplication	Only altered data will be transferred.
Individual Policies	✓
File Filtering	✓
Scheduling	✓
Bandwidth Throttling	✓
Alerts	✓
Snapshot View	✓
Quick Settings	Full Selection / Quick Selection / Advanced Selection
Storage Location	Your data will be stored in the data center closest to the location where you backed up your first device*.

* For the exact locations of our data centers, [see page 2](#).

TeamViewer Backup

Technical Fact Sheet



Restore

Remote Restore	Restore files remotely through the central backup dashboard.
Client Restore	✓
File Filtering	✓
File Level	Browse files and restore only the ones you have selected.
File Retention	10 days / 2 weeks / 1 month / 3 months / 6 months 1 year / 3 years / 6 years / forever
Restore to Original Machine	✓
Restore to another Device	✓
Recovery Point Objective	30 minutes

Security

Client-side encryption	Military-level 256-AES encryption prior to data transfer.
Server Infrastructure	Amazon Web Services (AWS)
Encrypted Servers	256-AES encrypted AWS S3 servers
Data Center Locations	North- and South America Virginia Montreal Europe/Middle East Frankfurt Paris London Dublin Stockholm Asia & Pacific Sydney Tokyo Bombay Seoul Singapore
Data Center Certifications	SSAE 16 SOC-1 Type II ISO/IEC 27001:2005 PCI-DSS
Redundant Data Storage	✓

TeamViewer Backup

Technical Fact Sheet



Managed Service Provider Benefits

Individualization	Create and customize individual backup policies.
Central Management	Manage your backups through a single pane of glass.
Group View	Create device groups, and view the collective amount of storage used.
Alerts	Receive instant alerts in case a backup has failed.
Scalability	Extend your backup storage whenever needed.
Unlimited Endpoints	Your backup storage is available for all computers in your computers & contacts list.
Automated Maintenance	✓
Free Updates	✓
TeamViewer Integration	TeamViewer Backup is fully integrated into TeamViewer.

Individualization

Unlimited Policies	Create & customize as many individual policies as you need.
File Filtering	Specify what kind of files you want to include or exclude in your backup.
Backup Cycles	Every 30 minutes / 1 hour / 2 hours / 4 hours / 8 hours
Scheduling	Specify at what times a backup should be run.
Bandwidth Throttling	128 Kbps / 256 Kbps / 512 Kbps / 1 Mbps / 2 Mbps / 4 Mbps / 8 Mbps

Central Management

Remote Activation	Activate TeamViewer Backup remotely through the central TeamViewer Management Console.
Bulk Activation	✓
Status Overview	✓
Alerts	✓
Remote Restore	✓

Take Your IT Service Management to the Next Level.

Try TeamViewer Remote Management for 14 days, FREE!

- ⊖ Endpoint Protection
- ⊖ Monitoring
- ⊖ Web Monitoring
- ⊖ Asset Management
- ⊖ Backup

[Start Free Trial](#)

Solution Highlights



Scalable

TeamViewer Remote Management grows with your business. Only pay for what you actually need and scale at any time.



Customizable

Customize TeamViewer Remote Management to specific department needs or clients by defining individual policies.



Integrated

Get TeamViewer Remote Management solutions in one convenient dashboard, without adding another vendor to your IT stack – all seamlessly integrated with TeamViewer.

About TeamViewer

As a leading global technology company, TeamViewer offers a secure remote connectivity platform to access, control, manage, monitor, and support any device – across platforms – from anywhere. With more than 600,000 customers, TeamViewer is free for private, non-commercial use and has been installed on more than 2.5 billion devices. TeamViewer continuously innovates in the fields of Remote Connectivity, Augmented Reality, Internet of Things, and Digital Customer Engagement, enabling companies from all industries to digitally transform their business-critical processes through seamless connectivity. Founded in 2005, and headquartered in Göppingen, Germany, TeamViewer is a publicly held company with approximately 1,400 global employees. TeamViewer AG (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX.

Questions?

We are always happy to help.

www.teamviewer.com/rm

www.teamviewer.com/sales

Germany ☎ +49 (0) 7161 60692 50

United Kindom ☎ +44 (0) 20 8099 7265

Ireland ☎ +353 (0) 1 246 7729

Stay Connected



www.teamviewer.com