



Web Monitoring Technical Fact Sheet



General Facts

Monitoring Locations	38 <i>Check page 2 of this document for a complete list.</i>
IPs	<i>Check page 2 of this document for a complete list.</i>
24/7 Monitoring assurance	✓
Historical data on charts	✓
Comprehensive Reporting	✓

Uptime Monitoring

Check Frequency	1 / 3 / 5 / 10 / 15 / 20 / 30 / 60 / 120 / 360 minutes
Protocols	HTTP, HTTPS, ICMP
Webpage Content Check	Check for specific strings on web pages or in the HTML source code.
Instant Alerts	Receive alerts if your page is not available or exceeds your maximum response time.
Data Retention	Data Subject: Monitor Results (Response Time) Total: 2 years Raw: 6 months Aggregated: 18 months

Page Load Monitoring

Browser	Mozilla Firefox / Google Chrome
Waterfall View	Detailed, sequential overview of your website's load time. View single load times of every element on your website to spot and fix bottlenecks.
Screen Capturing	Get screenshots of the monitored page as soon as an error is detected.
Check Frequency	2 / 3 / 4 / 5 / 10 / 15 / 20 / 30 / 60 / 120 / 360 minutes
Instant Alerts	Set individual load time thresholds and receive alerts as soon as those are reached, or when elements fail to load.
Data Retention	Data Subject: Monitor Results (Response Time) Total: 2 years Raw: 6 months Aggregated: 18 months Data Subject: Net Data Total: 6 months Raw: 6 months

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Transaction Monitoring

Funnel Visualization <small>(coming soon)</small>	Visualize response times along the funnel process to identify problems and reduce drop and abandonment rates.
Diagnostics	Drill down into the data and identify problems to improve your websites' performance.
Multi-Threshold	Set individual thresholds for each step of the transaction funnel.
XML Script	Simulate user input and monitor the performance of your website with a predefined XML script.
Waterfall View	Detailed, sequential overview of your website's load time, in case of transaction error.
Screen Capturing	As soon as an error occurs, get a screenshot of the respective website the process failed on.
Instant Alerts	Get notified as soon as one of your transactions checks fail.
Data Retention	Data Subject: Monitor Results (Response Time) Total: 2 years Raw: 6 months Aggregated: 18 months Data Subject: Net Data Total: 6 months Raw: 6 months

Monitoring Locations

Europe Middle East Africa	Germany Frankfurt a. M. Munich Nuremberg United Kingdom London Netherlands Amsterdam Switzerland Zurich Spain Madrid Denmark Copenhagen Norway Oslo Sweden Stockholm	Russia Moscow Italy Milan France Paris Marseille Austria Vienna Poland Warsaw South Africa Johannesburg Israel Tel Aviv UAE Dubai
North & South America	United States New York City Los Angeles Dallas Denver Atlanta Miami Washington, D.C.	Canada Toronto Brazil Sao Paolo Rio de Janeiro Mexico Mexico City Argentina Buenos Aires
Asia & Pacific	Japan Tokyo Australia Sydney Singapore Singapore Hong Kong Hong Kong Taiwan Taipei India Chennai South Korea Seoul	

Server IP Addresses

See our website to browse the IP addresses of our web monitoring servers.

www.teamviewer.com/IP-addresses

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Do you still have questions? Our team is happy to help.

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