

SOLUTION BRIEF

# **TeamViewer Monitoring**

Proactively monitor all of your devices.

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TeamViewer Monitoring provides early recognition of problems in your IT infrastructure and immediately notifies you of an issue.

Define individual monitoring policies to stay informed on the disk health, CPU usage and online state of your devices, and more.

Become proactive in your IT administration activities: reduce outage-related time and costs and prevent potential data loss.

### **Device Monitoring**

Monitor various critical aspects of your devices and receive instant notifications in case a check fails.

- ✓ Online State
- Disk Space
- CPU Usage
- Memory Usage
- Processes
- ✓ System Update
- Disk Health
- Anti-Virus Software
  Firewall
- Windows Service
- Event Logs
- Network Traffic

### Network Monitoring

Monitor the availability and fault of all network devices such as printers, routers & switches, and more by scanning for all connected devices.











Computers

Printers



#### **Faster Reaction Time**

Individually define limits and receive notifications when these are reached.



#### **Less Downtime**

Maintenance work no longer comes as a surprise. Perform preventative maintenance before outages occur.



### Save Money

By proactively maintaining your systems, you reduce the frequency of expensive outages and prevent potential data loss.

# Remote Task Manager and one-to-many Remote Scripting

Up your support game – provide your clients with a faster, less intrusive, and more seamless experience.

Dip into the full potential of remote IT support with TeamViewer Monitoring – without the need for a TeamViewer remote access session:

Standardize maintenance and support and reduce resolution time with Remote Scripting. Set up scripts that take care of repetitive routine tasks for you. Execute scripts on any number of remote devices directly from your TeamViewer Remote Management dashboard.

Use the built-in Remote Task Manager to view and manage all running processes and services on your devices remotely. Start and stop services and processes remotely with zero interruptions for the end user.

# Take Your IT Service Management to the Next Level.

# Try TeamViewer Remote Management for 14 days, FREE!

- ⊖ Endpoint Protection
- → Monitoring
- ⊖ Web Monitoring
- → Backup

## **Start Free Trial**

# **Solution Highlights**



#### Scalable

TeamViewer Remote Management grows with your business. Only pay for what you actually need and scale at any time.



### Customizable

Customize TeamViewer Remote Management to specific department needs or clients by defining individual policies.



#### Integrated

Get TeamViewer Remote Management solutions in one convenient dashboard, without adding another vendor to your IT stack – all seamlessly integrated with TeamViewer.

# About TeamViewer

As a leading global technology company, TeamViewer offers a secure remote connectivity platform to access, control, manage, monitor, and support any device – across platforms – from anywhere. With more than 600,000 customers, TeamViewer is free for private, non-commercial use and has been installed on more than 2.5 billion devices. TeamViewer continuously innovates in the fields of Remote Connectivity, Augmented Reality, Internet of Things, and Digital Customer Engagement, enabling companies from all industries to digitally transform their business-critical processes through seamless connectivity.Founded in 2005, and headquartered in Göppingen, Germany, TeamViewer is a publicly held company with approximately 1,400 global employees. TeamViewer AG (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX.

## **Questions?**

We are always happy to help.

<u>www.teamviewer.com/rm</u> www.teamviewer.com/support

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# Stay connected



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