



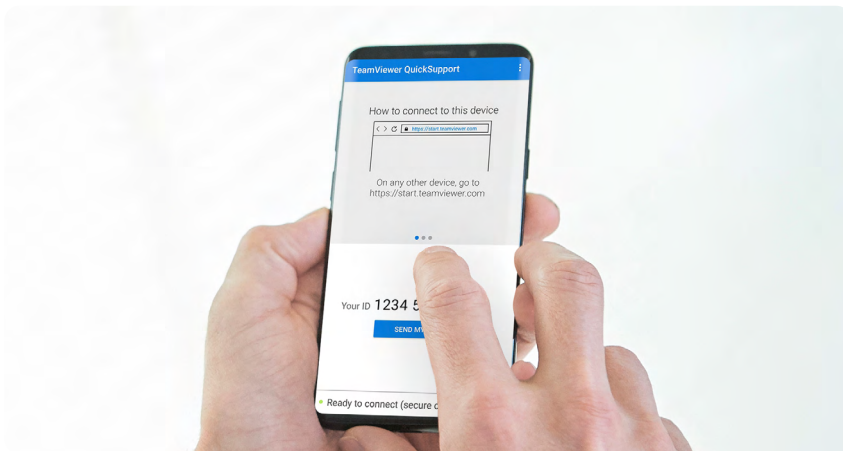
TeamViewer Mobile Device Support AddOn Supporting a Mobile World on the Go

Available as an optional AddOn to TeamViewer Business, Premium, Corporate, or Tensor license subscriptions, TeamViewer Mobile Device Support allows administrators to securely access smartphones and tablets remotely and resolve issues quickly, from anywhere, anytime.

Your colleagues, employees, and customers are always on the go with smartphones and tablets in hand. When mobile devices need to be configured, when emails can't be sent, or when technical issues get in the way, that's when on-demand remote support is crucial.

With TeamViewer Mobile Device Support, you can resolve mobile device issues quickly, from your computer, tablet, or smartphone. Support requesters just need the TeamViewer [QuickSupport app](#) installed on their Android or iOS device.

Need to access and manage devices, even when no one's there? No problem, just set up permanent remote access to unattended Android mobile or commercial-grade devices, such as point of sale (POS) machines, kiosks, or digital signage with the [TeamViewer Host app](#).



Access, manage, and support mobile devices from any PC, Mac, Chromebook, smartphone, or tablet.

More than just remote support and remote access

Want to easily administer, manage, and support mobile devices in your organization? Mass deploy our apps with our Mobile Device Management integrations for IBM MaaS360, Microsoft Intune, or MobileIron, and other solutions.

Or, configure mobile devices remotely with TeamViewer's built-in Mobile Device Dashboard, where you can check on CPU load, disk space, or operating system versions to see if devices are running smoothly.

The TeamViewer Mobile Device Support AddOn enables IT administrators and managed service providers (MSP) to easily and efficiently support the wide variety of smartphones and tablets that workers use every day, even in Bring Your Own Device (BYOD) environments.

Key Benefits

Access everything, including all Android devices

With the highest combined device coverage of 150+ mobile device manufacturers, operating systems, and IoT device manufacturers on the market, TeamViewer far surpasses the competition.

Remotely control unattended commercial-grade Android devices

TeamViewer partners with leading OEMs to enable remote access and remote support not only for smartphones and tablets, but also for Android-powered commercial-grade devices, such as point of sale systems, interactive kiosks, and digital signage.

Stay assured that you're secured
















TeamViewer offers end-to-end 256-bit AES encryption, two-factor authentication, and other industry-grade security features. Certifications include SOC2, HIPAA/HITECH, ISO/IEC 27001, and ISO 9001:2015, plus GDPR compliance.

Mass deploy with a few simple clicks

IT professionals are often concerned with keeping corporate IT ecosystems updated and secure. In the case of mobile devices, the variety of brands and device models makes handling updates, security patches, and onboarding/decommissioning devices complex. TeamViewer seamlessly integrates with major Mobile Device Management and Enterprise Mobility Management solutions like IBM MaaS360, Microsoft Intune, and MobileIron.

Key Features

Simplified Remote Support for Android and iOS

- Control and support all Android devices remotely, as though you were handling them in person.* 
- Share your screen on iPhones and iPads 
- Transfer files securely to and from the mobile device remotely  
- Manage all file transfers in the Files app on your iOS device (an industry first) 
- Communicate with text chats and take screenshots  
- Push and pull Wi-Fi settings or even uninstall apps on the supported device  
- Add email and MS Exchange accounts remotely, and import iOS configurations 
- View system diagnostics in the Mobile Dashboard of the TeamViewer desktop application  
- Establish mobile-to-mobile connections using the Remote Control app on the supporting device  
- Start apps on the mobile device remotely from the mobile device dashboard in the TeamViewer desktop application 

*Requires Android 7 or higher.

Solution Highlights

- Access everything with industry-leading device coverage (150+ brands)
- Remotely control commercial-grade devices like POS, digital signage, and more
- Integrations for popular MDM and EMM solutions
- End-to-end 256-bit AES encryption

Get Started

With the TeamViewer Mobile Device AddOn, you can provide remote support through secure desktop-to-mobile or mobile-to-mobile connections.

To support smartphones or tablets from any Windows, Mac, Chromebook, or mobile device, download and install the TeamViewer QuickSupport app for [Android](#) or [iOS](#) on devices requiring support.

The [TeamViewer Host app](#) enables you to permanently access and manage unattended Android devices to resolve issues quickly from anywhere, anytime.

Support providers must have a TeamViewer [subscription plan](#) with the [Mobile Device Support AddOn](#) to access mobile devices.

About TeamViewer

As a leading global remote connectivity platform, TeamViewer empowers users to connect anyone, anything, anywhere, anytime. TeamViewer offers secure remote access, support, control, and collaboration capabilities for online endpoints of any kind and supports businesses of all sizes to tap into their full digital potential. TeamViewer has been activated on approximately 2.2 billion devices; up to 45 million devices are online at the same time. Founded in 2005 in Göppingen, Germany, TeamViewer is a publicly held company listed on the Frankfurt Stock Exchange, employing about 1,000 people in offices across Europe, the US, and Asia Pacific.

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Resources

[Learn more about TeamViewer Mobile Device Support](#)

[Learn more about our OEM partnerships for Android manufacturers](#)

[Learn more about TeamViewer integrations](#)

[Watch the video on iOS screen sharing with TeamViewer](#)

[Find tips and answers to your questions in our Knowledge Base](#)

[Buy a TeamViewer subscription or the Mobile Device Support AddOn](#)

Let's connect.



www.teamviewer.com