



TeamViewer

TeamViewer Remote Desktop Access and Support Software

Instant Access. Better Support.

TeamViewer provides easy-to-use, scalable, and secure software to access and monitor any device, anywhere at any time. From desktop-to-desktop, desktop-to-mobile, mobile-to-mobile, or access unattended devices like servers and IoT devices. TeamViewer allows you to service and support the widest array of platforms and technologies.



The Simplest Solution for Remote Access

TeamViewer offers instant, secure access to any device, anywhere in the world. We've developed solutions that are as simple as possible for both support technicians and end users.

- ❖ No pre-installed, IT-administered software needed to receive help
- ❖ No complicated steps for people receiving support
- ❖ No VPN required
- ❖ No port configurations or firewall hassles

By cutting out unnecessary steps and complex configurations, your support team can focus their energy on solving problems and increasing productivity instead of struggling to connect with a customer in need.

- ❖ **1.8** billion downloads
- ❖ **40** million active connections at any moment
- ❖ **400,000** new device IDs created daily

Seamless Integration

Pre-built integrations with the world's top IT-enablement platforms for simple, seamless deployment and continuous improvement.





Manage Devices & Users Seamlessly

Take control of your devices and users from one central dashboard that allows you to easily assign and revoke permissions. Install updates, assign licenses, and configure settings on any device, regardless of whether it's attended or not.



Bank-Level Security

Cyber security is a constant concern, and your help desk is the hub of all security activity. Your remote sessions are secured by RSA 2048 public/private key exchange, AES (256 bit) end-to-end encryption, and configurable options like two-factor authentication, trusted device approval, master white-lists, and more.



Simplify Ticketing With Servicecamp

Enable seamless ticket intake and troubleshooting with custom intake forms, internal team notes, simple escalation, and the ability to launch a TeamViewer remote support session or video conference directly from the ticket. The best part? Servicecamp is included with TeamViewer Premium and Corporate accounts.



Any Device, Any Platform, Anywhere

TeamViewer's remote access solution supports all devices across your enterprise where connections are needed, whether that's desktop-to-desktop, desktop-to-mobile, mobile-to-mobile, or unattended devices like servers and IoT devices. Work with any device, regardless of operating system or device status.

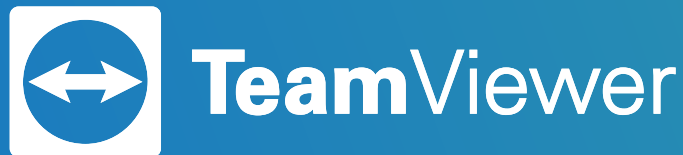


Multi-User Remote Support Sessions

Collaborate with other technicians to solve complex IT issues, with bi-directional desktop sharing and fast file transfers up to 200 MB/s. No lag, no stuttering, no telling users where to click so you can focus your energy on offering the best solutions.

Add Monitoring & Asset Management, Endpoint Protection & Backup with Remote Management

Gain complete control over your IT infrastructure within your TeamViewer account by adding Remote Management Monitoring & Asset Management, Endpoint Protection and Backup services. Manage and protect your assets and get ahead of issues before they occur.



"TeamViewer combines remote access and shared meeting features in a single secure app, and it hides most of its complexity under an elegant interface. It's our top pick for remote access software for enterprise and corporate use."



TeamViewer is the #1 Remote Access and Support Software in the world with more than 1.8 billion downloads in 200+ countries, and more than 40 million users online at any given time.



TeamViewer is proud to be trusted by industry leaders around the world.

PHILIPS

iRobot

**TOMTOM
BRIDGE**

Microsoft

centeredge
SOFTWARE

AVAYA

Trimble

MPW | **Industrial Water**

Call **800.860.1562** to talk more about elevating your support capabilities.

Visit www.teamviewer.com to start a free trial.